

LAPTOP REPAIR CARLSBAD

"We Fix It Right ... The FIRST Time"

Carlsbad Phone Number : 1-760-846-6854

Diagnostics takes 2-5 business days. We will call you immediately when we have information about your system. Please wait for us to contact you.

Express Service

Standard Service

Unique Tag

Check In Date: _____ - _____ - _____
Customer _____
Address _____
City _____ State _____ Zip _____
PH# 1 (_____) _____ - _____
PH# 2 (_____) _____ - _____
E-mail : _____

Do you want data backed up to our device ? YES NO
Do you want to upgrade to Express Service ? YES NO
Is it OK to ERASE your Hard Drive & DELETE ALL data ? YES NO
This operation can not be undone, are you sure ? YES NO
DROPPED OFF: BATTERY AC ADAPTER OTHER _____
Make : _____ Model : _____
S/N : _____
Password : _____

Notes: _____

Problem Details: _____

Service Report: _____

Customer agrees to pay for repairs up to : \$50 \$100 \$150 \$200 \$250 \$300 \$350 \$400 \$500

If no amount is circled, customer agrees to repairs up to \$250 without further notification

Minimum Fee is AT LEAST \$50, even if customer does not decide to pay for ANY SERVICE

Laptop Repair Carlsbad has a minimum evaluation fee of \$50. Laptop Repair Carlsbad does not backup data unless specifically agreed upon at check in time. Laptop Repair Carlsbad is not responsible for the loss of data for any reason. Customers should backup data before bringing any computer in for service. Laptop Repair Carlsbad is not responsible for damage or loss due to fire, theft, or any other unexpected events. Parts and Labor used in repair are warranted for 90 days from the date of pickup, unless noted in writing. Items not picked up within 30 days of check in are turned over to Laptop Repair Carlsbad and are no longer considered to be the property of the customer. In the case of a Power Plug repair also known as a DC Input Jack Repair: the customer understands that the Power Plug is attached to the system board and that there is a slim possibility that the system board may become damaged in the process of trying to repair the power plug. There is a \$200.00 labor charge if we are able to fix the problem. There is a \$85.00 minimum labor charge if we are unable to fix the problem. I have the right to make this decision, and agree to the terms and conditions set forth above.

Printed Name: _____ Signature: _____